

**NIH Clinical Center • 10 Center Drive • Bethesda, Maryland 20892 • 301-496-3141 • <http://patientportal.cc.nih.gov>**

## Arriving at the Clinical Center

If you arrive during business hours (Monday-Friday, 7am-5pm), a member of our Hospitality team will greet you at the Information Desk (located on P1 and inside the Main Entrance) and guide you to Admissions. If you arrive after business hours or on the weekends/holidays, please report to Admissions on the first floor (behind the fish tank) for registration. Admissions is open around the clock and can be reached at 301-496-3141.

The Admissions staff will meet with you for about 20 minutes to review your personal information in a private room. You will be given a Patient Handbook which is found online with other helpful information at [www.cc.nih.gov/participate/patientinfo.shtml](http://www.cc.nih.gov/participate/patientinfo.shtml).

## What to Bring to Your Visit

- Valid, government-issued photo ID (e.g., driver's license, passport) for those 16 years and older
- Legal documents (e.g., advance directive/living will, power of attorney, guardianship/custody documents), if applicable
- List of current medications (name, dosage amounts and frequency)
- Name(s), address(es) and phone number(s) for referring medical professionals to receive information about your visit
- Extended visitor badge (if you have one)

Check with your research team to find out if there are specific items you should or should not bring in addition to this checklist.

## What NOT to Bring to Your Visit

- Valuables (e.g., jewelry, large sums of money)
- Alcohol (open or sealed)
- Weapons of any kind (e.g., firearms, explosives, knives with blades over 2.5 inches, archery equip.)

## Patient Services and Amenities

- Patient Representative
- Hospitality Services staff
- Café and 2 full-menu cafeterias
- Business Center and free, facility-wide WiFi
- Library
- Spiritual care services
- Pharmacy services
- ATM and newspaper machines
- Gift shops and convenience store
- Children's off-unit playroom and playground
- Patient travel office
- Taxis and shuttles
- Interpreter programs
- Bed-side 'smart' TVs
- Relaxation room
- Recreation activities and gym

### Helpful Hints

- ▶ Please arrive to the NIH Campus at least 45 minutes prior to your first appointment to allow sufficient time to clear security, park your car and complete patient registration
- NIH is a tobacco-free campus. Smoking is permitted directly outside the campus; exceptions for patient tobacco use may be discussed with your NIH care provider
- ▶ For additional assistance, call Admissions at 301-496-3141

*updated November 2013*

## Quick Reference Codes

Please use the following QR codes to link to directions and additional information that might be helpful throughout your visit.



**West Drive - Main  
Patient/Family Entrance**



**Commercial Vehicle  
Inspection Facility (CVIF)**



**Clinical Center  
website**